



## Diamond Creek Pet Retreat

# Doggie Play Care Overview

Thank you for choosing Diamond Creek for your dog's play care needs. We are confident that you will find our facility and services to be truly unique!

### *Who Can Play?*

- ❖ Dogs over 16 weeks (Certificate of Spay/Neuter at 6 months)
- ❖ Dogs current on all required vaccines, fecal screening and free of external parasites (fleas/ticks).
- ❖ Dogs that are social with other dogs (regardless of size, breed, gender, age) and people.
- ❖ Dogs without possession issues of toys or food.
- ❖ Dogs that have been crate trained at home during active times.
- ❖ Retreat dogs that have been through evaluation.

### *Evaluation Process:*

We want to make your evaluation go smoothly and start your experience at Diamond Creek off on the right paw. During the evaluation we will also perform a thorough wellness check on your pet to establish a baseline of their physical appearance.

We also ask that you bring a copy of your dog's most recent vaccination history that we may keep on file for future reference. Your vet may fax this information to us at 860-491-3906 prior to your scheduled evaluation or you can email, snail mail or drop it off in person.

Please contact our office to schedule your appointment for your dog's evaluation which will take approximately 30 minutes. Please do not leave until you speak with the evaluator. Dogs approved will be welcome to stay for the day. At the end of the day, you will receive a summary of the evaluation.

*Over*

## ***Play Care Services & Overview:***

### **Hours:**

- Full or ½ days, Monday – Friday
- Full Day: 7:30 am – 5:30 pm (5–10 hours)
- Half Day: up to 5 hours between 7:30 am – 5:30 pm

### **Requirements:**

- Certificate of neuter or spay by 6 months of age. ***No intact animals over the age of 6 months will be permitted.***
- Dog must be current on all the following vaccinations:
  - DHPP<sup>2</sup>, Lepto optional
  - Or a passing Distemper titer
  - Rabies
  - Canine Cough (Yearly, recommended every 6 months)
- Negative stool sample (every 6 months)
- Parasite free (fleas, ticks & skin irritation) checked every visit.
- A thorough Wellness Check will be completed at the evaluation interview.

### **Rates**

- **Single Dog:**
  - Full Day: \$30.00 (+tax)
  - Half Day: \$24.00(+tax)
- **Multiple Dogs** from same household; 10% off 2<sup>nd</sup> dog:
  - Full Day: \$27.00 per dog (+tax)
  - Half Day: \$21.60 per dog (+tax)
- **Retreat Dogs:** Daily accommodation rate + \$24.86(+tax)
- Mid-day meals (not owner provided) or medications can be provided at an additional \$2 per dog (no breakfasts or dinners).

**Late Charge:** Play Care services end at 5:30 pm. Dogs still in our care at 5:30 will be moved to an alternate crating area to await pickup. Special pickups after 5:45 pm can be arranged at an additional rate of \$2.00 per extra 15 minutes.

### ***Sample Schedule:***

- 7:30 – 8:00 am: Arrival and greetings, indoor play
- 8:00 – 10:00 am: Outside play time
- 10:00 – 11:00 am: Indoor rest and relax time
- 11:00 am – 12:00 pm: Outside play time
- 12:00 – 1:00 pm: Care Giver transition during rest time, lunch, and any mid-day medications given
- 1:00 – 4:00 pm: Outside play time
- 4:00 – 5:30 pm: Inside free time and pickup