

DIAMOND CREEK LLC
DIAMOND CREEK PET RETREAT
&
CANINE SPORTS CENTER

PRESCRIPTION MEDICATION POLICY CHANGE

EFFECTIVE IMMEDIATELY 7/27/16



We always want to provide the highest quality of care to your pets when they stay with us. Included in this is their general comfort. Many pets have been coming in with “as needed” prescription medications for conditions such as chronic pain, allergies and more. As we don’t know your pet the same way you do, we may not see the “need” for the medications as readily. Therefore, to avoid any discomfort we are now asking that medications be given on a set schedule when in our care. This will allow for better consistency of care across the rotating care givers as well as a more enjoyable stay for your pet.

As always, there are no additional fees for medications (with the exception of injections) and the extra care and paperwork that go along with them. We want your pet to be happy and healthy in our care and this is one more step we can take to ensure this is the case.

We also ask that you bring the medication in its original container with the label indicating dosage and dispensing schedule. If your pet is on multiple medications and you want to make up a pill box for us please provide a “key” listing the medication names with descriptions of the pills.

Should you have any questions, our staff is always eager to help.

Thank you,

Diamond Creek LLC